

## AVON CARES FOR LIFE PROGRAM

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[www.cancer.ucla.edu/avon](http://www.cancer.ucla.edu/avon)



## AVON CARES FOR LIFE at Olive View – UCLA Medical Center

A Program of the  
**UCLA** Jonsson Comprehensive Cancer Center



**Helping our Patients Every Step of the Way**



Located at Olive View-UCLA Medical Center  
14445 Olive View Drive,  
AVON Office, Sylmar, CA 91342

A strategic partnership between UCLA's Jonsson Comprehensive Cancer Center and Olive View-UCLA Medical Center funded through the generosity of the Avon Foundation for Women.

## OUR MISSION

*Through excellence in patient centered services, Avon Cares for Life is devoted to enhancing the quality of care for patients who are diagnosed with or at risk for breast cancer. Our team is committed to fostering an environment that promotes compassion, respect, collaboration, and above all, hope.*

### Avon Office Hours

**Monday-Thursday 8:00am-4:30pm**

**Fridays by Appointment ONLY**

Please call your coordinator  
to make an appointment.

## THE BENEFITS OF THE AVON CARES FOR LIFE PROGRAM

- Guides patients through the complex healthcare system from diagnosis through treatment
- Works closely with the physicians and medical team to support timely care and treatment and to advocate for patients rights as needed
- Assists with appointments, communication between the patient and healthcare providers, provides educational materials, and improves the healthcare experience
- Provides patients and their families with emotional and psychological support, counseling, in-house support groups in English and Spanish, and classes on various breast cancer related topics
- Assists patients with referrals to various financial and emotional support services, basic needs and with obtaining wigs and prosthesis
- Provides education on how to transition back to primary care after treatment and tools to maintaining a healthy lifestyle

# We are here to help you...

During this difficult time in your life, it is easy to feel overwhelmed, anxious, and scared. The **Avon Cares for Life Program** at Olive View Medical Center is designed to ease some of these feelings. We provide a comprehensive program to help support you at every step of your care beginning at diagnosis through breast cancer treatment and beyond.



## Care Coordination

Our care coordinators work with you one-on-one to assist you with your breast care appointments, help you start your treatments on time, and work closely with your medical team to provide coordinated care from diagnosis and throughout treatment. They will give you educational materials and the tools you need to make informed decisions about your care at Olive View Medical Center.



## Support Services

Our Support Services Coordinator assists patients and their families by evaluating their needs, identifying resources, and providing referrals to community organizations.

By collaborating with community partners, the Support Services Coordinator will provide a link to support services such as transportation, financial assistance, food assistance, wigs, breast prosthesis, and emotional support.

These partners include:

- Los Angeles Breast Cancer Alliance
- Project Angel Food
- weSPARK
- CancerCare
- American Cancer Society
- The Cancer Support Community

Our in-house groups and workshops, which are bilingual, include:

- Guided Imagery - in partnership with weSpark
- Look Good Feel Better - in partnership with the American Cancer Society
- Orientation Class - held monthly in the Avon Conference Room

## Psychosocial Services

We recognize that the emotional and psychological well-being of our patients is an important and integral part of treatment. We focus on addressing the emotional impact of cancer to help our patients achieve optimal wellness from the time of initial diagnosis, during treatment and beyond by providing comprehensive psychosocial care.

Our Clinical Social Worker assists patients and their families by providing counseling and psycho-education as well as psychological interventions.

Psychosocial assessments, individualized interventions and referrals to community agencies are provided to facilitate and promote coping and wellness.

Our Clinical Social Worker facilitates support groups and/or workshops at different times throughout the year. Please call to obtain the current schedule.

Clinical Social Worker: Yvette Cárdenas, MSW, ASW  
Hours: Tuesday, Wednesday, Thursday  
8:30 a.m. - 5:00 p.m.

## Support after Treatment

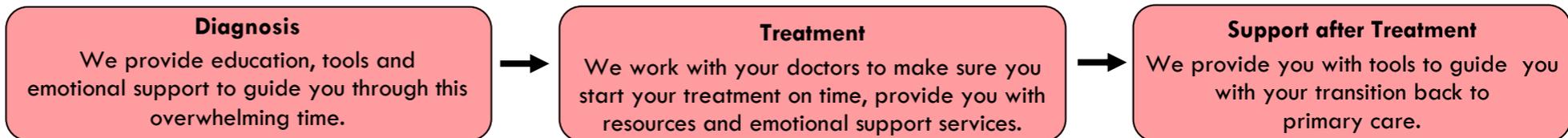
When you are done with your treatment and your cancer doctors feel that you are ready to have your follow-up care done by your primary care doctor, your coordinator will give you tools to assist you with this transition. These tools include a treatment summary wallet card, a patient guide with commonly asked questions, and any survivorship related material at your request.



For more information, please call your care coordinator or Veronica Villarreal, Program Assistant, 818-364-4876.



Hope must be there in the beginning for us to start.  
~Breast Cancer Survivor



**A Journey to Recovery with Support & Coordination of Care at Every Step**