AVON CARES FOR LIFE at Olive View – UCLA Medical Center

A Program of the Jonsson Comprehensive Cancer Center

Helping our Patients Every Step of the Way

Through excellence in patient centered services, Avon Cares for Life is devoted to enhancing the quality of care for patients who are diagnosed with or at risk for breast cancer. Our team is committed to fostering an environment that promotes compassion, respect, collaboration, and above all, hope.

Located at Olive View-UCLA Medical Center
14445 Olive View Drive,
AVON Office, Sylmar, CA 91342

A strategic partnership between UCLA’s Jonsson Comprehensive Cancer Center and Olive View-UCLA Medical Center funded through the generosity of the Avon Foundation for Women.

Avon Office Hours
Monday-Thursday 8:00am-4:30pm
Fridays by Appointment ONLY

Please call your coordinator to make an appointment.

Our Mission

Located at Olive View-UCLA Medical Center

The Benefits of the AVON CARES FOR LIFE Program

- Guides patients through the complex healthcare system from diagnosis through treatment
- Works closely with the physicians and medical team to support timely care and treatment and to advocate for patients rights as needed
- Assists with appointments, communication between the patient and healthcare providers, provides educational materials, and improves the healthcare experience
- Provides patients and their families with emotional and psychological support, counseling, in-house support groups in English and Spanish, and classes on various breast cancer related topics
- Assists patients with referrals to various financial and emotional support services, basic needs and with obtaining wigs and prosthesis
- Provides education on how to transition back to primary care after treatment and tools to maintaining a healthy lifestyle

AvonCares4Life@mednet.ucla.edu
www.cancer.ucla.edu/avon

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During this difficult time in your life, it is easy to feel overwhelmed, anxious, and scared. The **Avon Cares for Life Program** at Olive View Medical Center is designed to ease some of these feelings. We provide a comprehensive program to help support you at every step of your care beginning at diagnosis through breast cancer treatment and beyond.

**Support Services**
Our Support Services Coordinator assists patients and their families by evaluating their needs, identifying resources, and providing referrals to community organizations.

By collaborating with community partners, the Support Services Coordinator will provide a link to support services such as transportation, financial assistance, food assistance, wigs, breast prosthesis, and emotional support.

These partners include:
- Los Angeles Breast Cancer Alliance
- Project Angel Food
- weSPARK
- CancerCare
- American Cancer Society
- The Cancer Support Community

Our in-house groups and workshops, which are bilingual, include:
- Guided Imagery - in partnership with weSpark
- Look Good Feel Better - in partnership with the American Cancer Society
- Orientation Class - held monthly in the Avon Conference Room

**Psychosocial Services**
We recognize that the emotional and psychological well-being of our patients is an important and integral part of treatment. We focus on addressing the emotional impact of cancer to help our patients achieve optimal wellness from the time of initial diagnosis, during treatment and beyond by providing comprehensive psychosocial care.

Our Clinical Social Worker assists patients and their families by providing counseling and psycho-education as well as psychological interventions.

Psychosocial assessments, individualized interventions and referrals to community agencies are provided to facilitate and promote coping and wellness.

Our Clinical Social Worker facilitates support groups and/or workshops at different times throughout the year. Please call to obtain the current schedule.

**Support after Treatment**
When you are done with your treatment and your cancer doctors feel that you are ready to have your follow-up care done by your primary care doctor, your coordinator will give you tools to assist you with this transition. These tools include a treatment summary wallet card, a patient guide with commonly asked questions, and any survivorship related material at your request.

For more information, please call your care coordinator or Eloisa Castellon, Program Assistant, 818-364-4189.

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**Care Coordination**
Our care coordinators work with you one-on-one to assist you with your breast care appointments, help you start your treatments on time, and work closely with your medical team to provide coordinated care from diagnosis and throughout treatment. They will give you educational materials and the tools you need to make informed decisions about your care at Olive View Medical Center.

**A Journey to Recovery with Support & Coordination of Care at Every Step**

- **Diagnosis**
  - We provide education, tools and emotional support to guide you through this overwhelming time.

- **Treatment**
  - We work with your doctors to make sure you start your treatment on time, provide you with resources and emotional support services.

- **Support after Treatment**
  - We provide you with tools to guide you with your transition back to primary care.

**Hope must be there in the beginning for us to start.**
- Breast Cancer Survivor

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Clinical Social Worker: Yvette Cárdenas, MSW, ASW

Hours: Monday - Thursday
9:00 a.m. - 4:00 p.m.